

## **HOW TO GET CITY RESPONSE FOR ICE DAMS/SNOW BLOCKAGE WITHIN WINSTON DOWNS**

### **Background**

Residents in Winston Downs and the WDCA have frequently reported the ice dams and street ruts caused by multiple snows and heavy snows at several neighborhood intersections. We received information from DOTI in response to adding drains and how to request help with breaking up intersection ruts going forward. This is a response to Monaco/Center request and it also applies to S Pontiac Way at S Oneida Way and others.

### **March 2023 Response from Department of Transit and Infrastructure/DOTI**

*The icing issue on the south side of E Center Ave is a common one throughout the city. This problem is most common on the south side of east-west streets, but can also occur anytime that the gutter or street is shaded by structures, tall vegetation, trees or fences. Another issue on E Center Ave is the contour or the earth (subgrade) on this street. From S Monaco St Pkwy to S Magnolia St is 300 feet and there is less than 3 feet of 'fall' across that 300 feet. This means there is less than 1% grade or 'fall' on this street which make drainage extremely difficult.*

*For more information on Icing in the Curb and Gutter, please see the pull-down link on the following website: <https://www.denvergov.org/Government/Agencies-Departments-Offices/Agencies-Departments-Offices-Directory/Department-of-Transportation-and-Infrastructure/Programs-Services/Snow>*

*Ice Blading using a Motor Grader is the best remediation for this ice build-up, but needs to be called in and requested each time ice accumulates. (Call 311 and request "ice blading" ) Many residents ask why, when they have called for Ice Blading in the past, doesn't the city just come back every time it snow and the answer is; each location is unique. Some areas require infrequent ice removal, while other areas require more.*

*Adding Storm Drains is a technically sizable and costly effort. For more information, please review the Storm Drainage Master Plan (SDMP) document that evaluates Denver's existing urban flood risk and provides recommendations for future capital improvements to reduce flood damages and increase safety. <https://www.denvergov.org/content/denvergov/en/stormwater-management.html>*

***The best solution for residents experiencing icing in the curb and gutter is to contact 311 each time the issue occurs and request Ice Blading.***