WDCA Annual Safety Committee Meeting

Agenda

- 911 Call Center
 - Andria Joo
 - Anthony Lavergne
- District 3 Operation and Denver Police Community Academy Summary
 - Lieutenant Julie Wheaton Sector 2 Lieutenant
 - Lieutenant Troy Sandoval Patrol Lieutenant, Night Shift
 - Sgt Adam van Volkinburg Sector 2
 - Patrolman AJ Pacheco Sector 2 CRO
 - Christie Mochoruk Community Engagement Program Manager
 - Mickey Greenberg WDCA Safety Chair
- Councilwoman Sawyer's Office Nicole Aviles
- Questions at the end
- Handouts on table

WDCA Safety Committee

Denver Police Community Academy 2023
Seven Week Program Notes

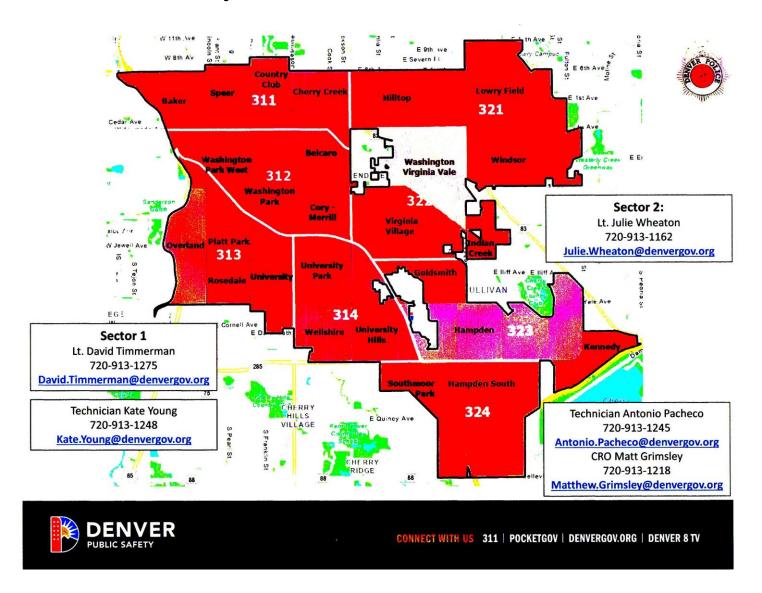
And Interactive Discussion With District 3
Team

Denver Police Community Academy 2023

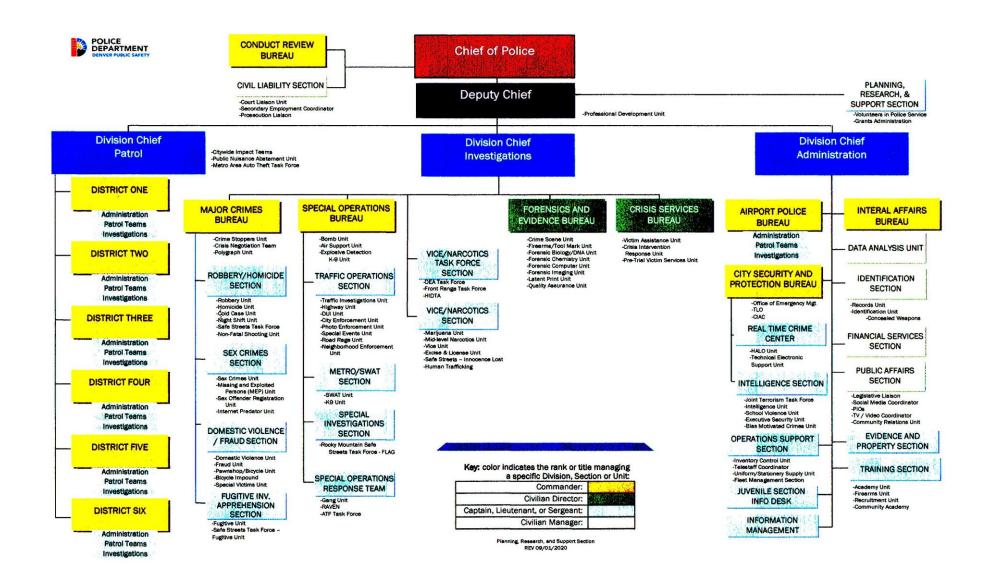
Topics

- District 3 Map
- District 3 Overview
- Domestic Violence
- Crime Lab
- Fentanyl Team
- Police Academy
- 911 Call Center
- Neighborhood Watch
- Crime Statistics
- Fraud Prevention
- E Exposition Traffic Calming Study

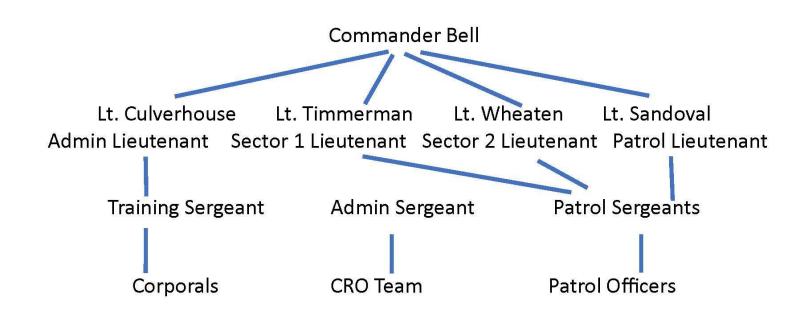
District 3 Map – Sector 2 – Precinct 322



Denver Police Organization Chart



District 3 Organization Chart



District 3 Overview

- DPD ~1,500 officers
- 6 Districts + DIA District 3 is the largest
- District 3 Commander: Joel Bell
- Sector 2 Lieutenant: Julie Wheaton; Patrol-Night Shift Lieutenant: Troy Sandoval
- Sector CRO's: Sgt Kiarra Jenkins, and Sector 2 Matt Grimsley, AJ Pacheco
- Program Manager: Christie Mochoruk community communication
- Outreach Case Coordinator non-criminal assistance
- Co-Responders: Clinician ride-along
- STAR, Support Team Assisted Response non-safety issues
- Neighborhood Watch & Business Watch More later
- **Denver Track** register at <u>www.denvergov.org/denvertrack</u>
- **529 Garage** register at www.project529/denver (new website)
- Safe Trade Zone
- Front Desk 720-913-1300, to file report of a crime with witnesses and/or video
- 911 Patrol Response Time: ~18 Minutes https://www.denvergov.org/Government/Agencies-Departments-Offices-Directory/Police-Department/Performance-and-Transparency#section-9

DPD Units

- Domestic Violence @ Rose Andon Center
 - Staff of 13
 - About 3,200 Cases/year
 - Involves Mandatory Arrest
 - Court Ordered Protection Orders Violation is a Misdemeanor
- Crime Lab Downtown See YouTube https://www.youtube.com/watch?v=6urbx8-7qlM
 - Staff of 15 Criminalists, not Police Officers
 - 15,000 Analyses/year
 - 3,600 Crimes/year
 - Departments
 - Chemistry Unit
 - Biology and DNA Unit
 - Firearms and Toolmark Unit
 - Latent Prints Unit
 - Trace Evidence Unit
 - Imaging Unit
 - Crime Scene Unit
- Fentanyl Investigation Team Downtown
 - Repurposed Marijuana Team in 2023
 - Target Distributors and Manufacturers not Users
 - Investigate Over 387 Deaths/year from Fentanyl out of 593 total

Police Academy

- Up to 3 classes per year, max size 52; in 2023 two graduating classes of 26 and 47 and 20 in April 2024
- Attrition rate is ~10%, mostly in first couple weeks
- Program 26 weeks, over 1,000 hours, paramilitary style plus Colorado State P.O.S.T. (Peace Officer Standards and Training)
 - Physical fitness
 - Federal, State and Municipal law
 - Procedures and paperwork
 - Arrest control
 - Search and seizure
 - Report writing
 - Scenario training disputes, domestic violence, trespassing, etc.
 - Advance driving techniques
 - Patrol tactics and community interaction
 - CIT, Critical Incidence Training
 - Firearms
 - Active shooter
- Very selective, start with 2,000 interest forms for each class
- Average recruit age is 24 to 26 except cadet program post-college at 21
- Facility located at Central Park and Montview in old Stapleton hanger
- Facility has driving course and tactical training both physical and virtual
- Post-graduation continue field training on patrol under a Corporal
- Serve in patrol for 3½ years before they can transfer to other assignments

911 Call Center

- New location is co-located with District 5 at Peoria and E45th
- Calls answered by ECT, Emergency Communication Technician who assigns priority with the aid of CAD, Computer Aided Dispatch, then passed on to a Dispatcher
- There are separate dispatcher teams for police, fire and medical plus a supervisors who coordinate operations
- Total 911 staff 80 to 100
- 2,094,411 calls in 2023
- Avg time to answer a call 28 seconds, 65% ≤ 10 seconds
- NECT, Non-Emergency Call Takers, call 720-913-2000 work from home
- Alarm companies have direct lines to dispatchers with Alarm Permit

How Does 911 Work?

What is the address of your emergency? Initial 9-1-1 Non-Emergency Call **Answered by Emergency Communications Technician (ECT)** Standardized Call Processing Location, Nature Code, & Interview Safety, Incident Details, & Special Circumstances **Response Needs Determined** Nature Code / Priority Determined Resources Identified Incident enters Dispatch Queue(s) STAR DHP/EMS DPD DFD resources resources resources resources dispatched dispatched dispatched dispatched

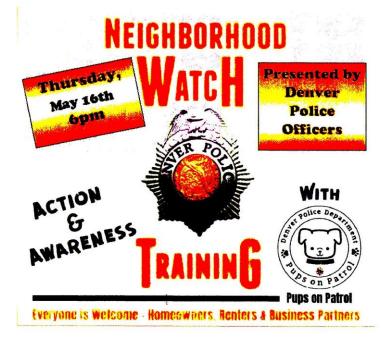
Denver 9-1-1

911 Work Console



Neighborhood Watch

- Purpose: Know your neighbors and watch out for each other
- Report suspicious <u>behavior</u>, not suspicious <u>people</u>
- Protecting your home
 - Lighting and shrubbery
 - Security cameras
 - Closing and securing garage doors
 - Securing doors and windows locks, screws, hinges
 - Packages and porch pirates
 - Alarm systems, smoke and carbon monoxide detectors
 - Valuable inventory and videos
 - Neighborhood Watch Sign
- 40-page Booklet on back table and online at https://www.denvergov.org/files/assets/public/v/1/police-department/documents/neighborhood-crime-prevention/neighborhood-watch-book.pdf
- One-hour training class at District 3 strongly recommend you attend!
- Be a lead coordinator for your block
- Nextdoor App is not a substitute, it is not monitored by DPD







A Denver Police Department Program



Neighborhood Watch Training May 16th





Reporting Information

When to call 911:

- To report a <u>crime in progress</u>
- To report a fire
- To save a life

When to call Police Non-Emergency:

- Any crime to a person not life-threatening
- Burglary to a home <u>not</u> in progress
- Auto theft not in progress
- After hours parking complaints
- After hours loud music complaints

Did you Know You can File a Police Report Online? For <u>non-emergency</u> crimes such as:

- Damaged or lost property, vandalism
- Lost or stolen checks/credit cards/ATM cards
- Theft or lost property
- Vandalism or theft from/to a vehicle

When to call 311:

To report issues related to municipal services, for example:

- Sidewalk and road repairs
- Noise complaints
- Abandoned vehicles
- Large debris blocking roadways
- Trash issues or garbage bin replacements
- Dangerous animal complaints
- Damaged traffic signals or road signs
- Graffiti removal
- Leaking hydrant or sewer problems

Right of Way Enforcement number: 720-913-1600 Police Non-Emergency number: 720-913-2000

Please always call 911 in an emergency!

How Can You Help?



Make sure the City knows about the issue!

- Report to 3-1-1 and DenverCouncil5@denvergov.org
- Call 911 when you witness a crime in progress

Get to Know Your Neighbors & Support Our Community!

- Bring in their packages or trash cans to stop crimes of opportunity
- · Keep your garage doors closed
- Join your HOA, neighborhood organization, or school PTA

Light up the Neighborhood at night!

- Keep your porch and alley lights on at night to deter crime
- Contact our office to request additional street lights from Xcel

Please Slow Down!

- · Stop at stop signs
- Don't text and drive
- Share the road with pets, kiddos, and bikers
- Grab a "SLOW DOWN" yard sign to remind other drivers

Keep an Eye Out for Each Other!

- Take the DPD Neighborhood Watch Training and start a Neighborhood Watch program on your block
- Request a free CPTED study of your home or business
- · Get a Ring Doorbell and/or cameras installed
- Register your vehicle with DenverTRACK
- Get a free Club from DPD if you have one of the top 10 most stolen vehicles

Councilwoman Amanda Sawyer ★ Denver District 5

Crime Statistics

- Crime Dashboard → Crime Information Launch → Crime Map
 - <u>www.denvergov.org/police</u> https://www.arcgis.com/apps/dashboards/17dcc405627742ad8f48988310b5a4d0
 - Select Neighborhood and Dates
- Community Crime Map (Lexus) <u>www.communitycrimemap.com</u>
- History Six Month⁺ Data from Crime Dashboard

istory six Month Bata from Crime Basilboard			
•	10/5/23	490 S Poplar Way	All Other Crimes
•	10/16/23	7000 Block Exposition	Auto Theft
•	10/20/23	300 Block S Newport	Robbery
•	11/13/23	771 S Oneida St	Larceny
•	11/16/23	6880 Alameda	Auto Theft
•	11/20/23	577 S Pontiac Way	Theft From Auto
•	11/20/23	361 S Poplar	Larceny
•	2/20/24	Convenient Store	Rurglary

2/20/24 Convenient Store Burglary
 3/19/24 7101 E Walsh Public Disorder

• 3/21/24 6685 E Exposition Public Disorder/Attempted Copper Pipe Theft

• 4/12/24 463 S Niagara Public Disorder

• 4/25/24 544 S Oneida Way Public Disorder/Domestic Violence

• 5/10/24 6595 E Nevada Place Check Forgery

Earlier S Niagara/Newport Way Burglary, Home Invasion, Mugging

PROTECT YOURSELF AND YOUR ASSETS!

- . If you are threatened/pressured to send money immediately
- If the caller tells you to stay on the phone while you are sending them money
- If someone asks you to buy any kind of gift cards or iTunes Card to pay taxes, fees, or bills
- If the caller is telling you to put your money in a crypto currency
- . If the caller is telling you to lie to the bank teller or cashier



NO ONE IS GOING TO HELP YOU GET RICH. NO ONE IS GIVING AWAY FREE MONEY.

STRANGERS ON THE PHONE OR INTERNET ARE NOT YOUR FRIEND.

NEVER give out any personal information over the phone or internet including your social security number, credit card number, or bank account.

THESE ARE ALL RED FLAGS FOR SCAMS!

Reverse mortgages

Stock tips or "sure thing" investments

Funeral plans

Promises of quick profits

Home repairs from strangers

Family members in trouble

Medicare And Social Security:

- The Center for Medicare and Medicaid Services and the Social Security Administration will not call
 you to update your information or give you a new card.
- Medicare, Medicaid, and most insurance companies typically do not pay for equipment. In rare cases
 when they do, a doctor's recommendation is required and you'll know in advance.

Law Enforcement will NEVER:

- Ask an individual for money or to pay a fine over the phone.
- Threaten to arrest you if you don't pay a fine or fee over the phone.
- Put out a warrant or threaten to arrest you for not reporting for jury duty.

Publisher's Clearing House:

- · Does not call or email its big winners.
- You never have to pay fees or taxes in order to receive your money.
- Beware of fake checks.

The IRS will NEVER:

- Ask for payment via prepaid debit cards, money orders, or wire transfers.
- Ask for credit card numbers over the telephone.
- Request personal or financial information by e-mail, text, or via any social media.
- Threaten to immediately bring in local police or other law-enforcement groups to have the taxpayer arrested for not paying.
- · Call about an unexpected refund.

If someone asks for cash money, access to your accounts, including credit or debit cards no matter the reason, STOP COMMUNICATING IMMEDIATELY.

If someone asks you to withdraw large amounts of money and deposit in Bitcoin or other forms of crypto currency, STOP COMMUNICATING IMMEDIATELY.

If someone asks you to buy gift cards and to provide the card number, STOP COMMUNICATING IMMEDIATELY.

- Don't respond to offers to "opt out" of future calls or text STOP to unwanted calls or texts. This alerts scammers that you are available and connected to that number. They will continue to try to reach you.
- Don't unsubscribe to unknown, new, or dangerous emails. You may be clicking on a dangerous link. Instead block sender or send email to junk or spam.





- Do NOT click on any links in emails even if you know the sender.
 - If you receive a pop-up message saying, "WARNING. Your computer has been affected by a virus. DOWNLOAD THIS SOFTWARE," IT IS A SCAM. DO NOT CALL THE NUMBER ON THE DISPLAY. Instead, SHUT DOWN your computer immediately and disconnect your WIFI and do not turn it on until you have had your computer professionally scrubbed.
- NEVER send CASH in the mail, by courier (even if someone is picking it up), or Fed EX. There is NEVER a legitimate reason to send cash.

COMMON SCAMS

Romance Scam: Someone finds you on the internet and wants to start a relationship but they make excuses to not meet you in person or claim that they live out of the state or country. They gain your trust then ask for money to help pay for difficulties they are having in their life.

Family Emergency Scam: A caller says your family member is in jail, kidnapped, or hurt and needs money immediately. **HANG UP** and call the family member or another relative, do not send money or other forms of payment.

Free Equipment: Caller offers to send you "free" medical equipment or says your doctor ordered it for you, you just have to pay for taxes, shipping, etc.

Charity Scams: Be sure the charity you are donating to is legitimate. Many fake charities have official looking documents, envelopes, etc.

NEED HELP?

- Contact Elderwatch Colorado at 1-800-222-4444 (option 2).
- Report Scams to the Federal Trade Commission at https://www.ftc.gov.
- Report Scams to local law enforcement non emergency phone lines.
- · Report Scams to the FBI IC3 Center at https://www.ic3.gov/

E Exposition Ave Traffic Calming Study Issues 3 E's Solutions: Engineering, Education and Enforcement

- Traffic volume and speed
 - 800 cars/day westbound and 650 cars/day eastbound
- Intersections
 - Exposition and Monaco
 - Exposition and Quebec
 - Exposition and Leetsdale
 - Monaco and Leetsdale
- Cross walks at Quebec, S Oneida Way and Monaco
- Light timing
- Stop signs
- No parking zones
- Community meeting May 21st on Zoom for engineering recommendations